

# Important Parts of an iPad



Headphone Jack



Lock/Unlock Button



Volume  
up/down



Home button




Charging port



# iPad Problem Solving Steps



## My iPad is locked:

- Press the lock  or home  button.
- Press the home  button again.
- Enter your passcode.






Lock/Unlock Button



Home button



## I cannot hear anything:

1. Turn the volume up. 
2. Unplug and replug your headphones .
3. Check your headphones .



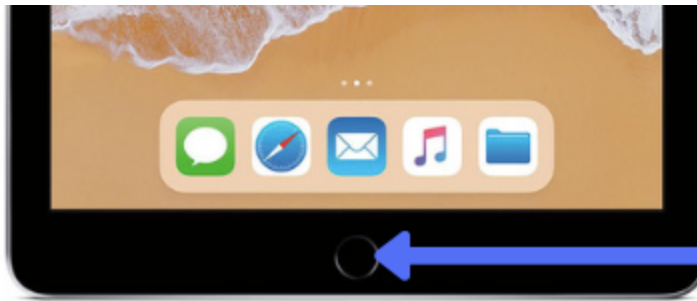
Volume  
up/down





## My screen is frozen:

- Press the home  button two times fast.



 Home button

- Swipe up on all of the apps to close them.

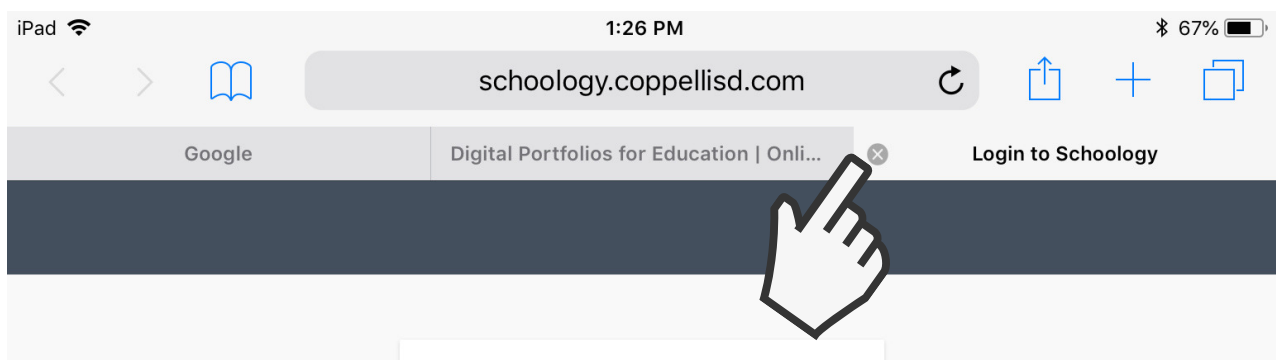


- try the app again.







## If you are in Safari:

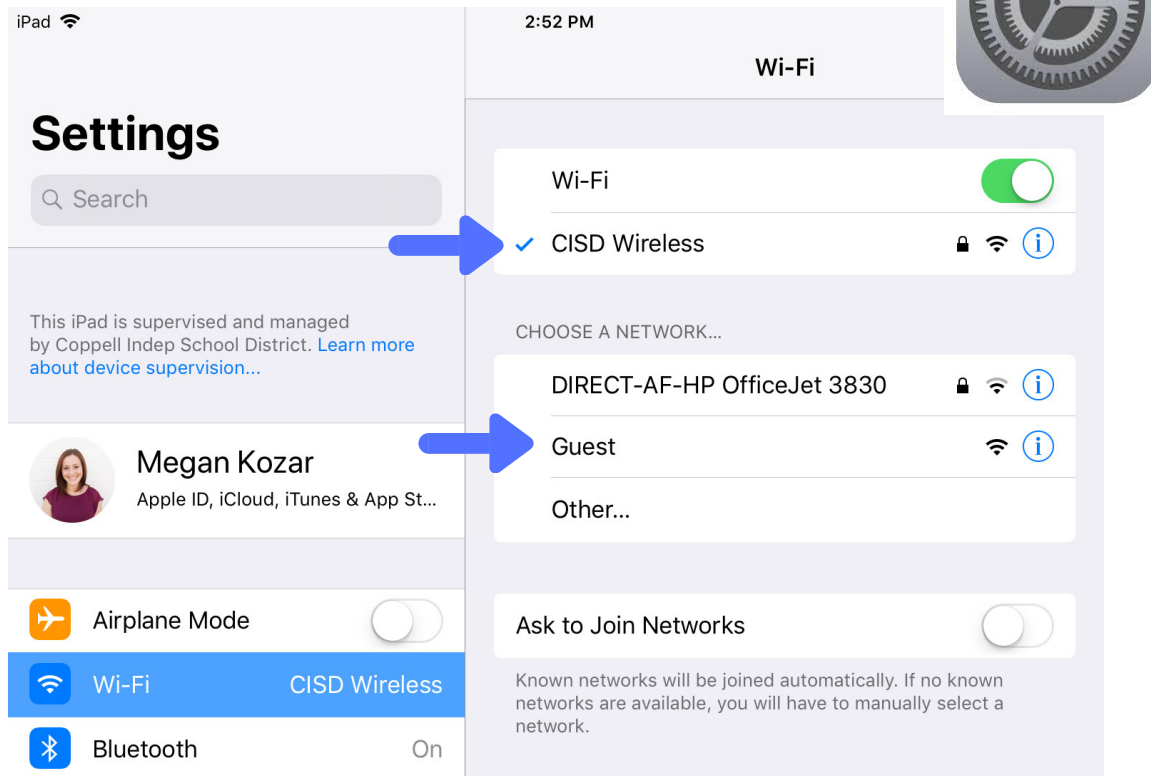
- Close the tabs at the top of the screen then try again.








## My wifi is not connected:

- Go to the settings  app.
- Is airplane mode  off .
- Select Wifi .
- Try Cisd Wireless and Guest.





## I still cannot get my iPad to work:

- Hold down the home  button AND the lock  button at the same time.
- When you see the apple  let go of the buttons.



Lock/Unlock Button



Home button

# Log-In Issues

Did you type your username correctly?

Check your spelling:

~~paswrd~~

password

- try to log-in again.
- Still not working?
- Check for a space at the end.

password|  
↑

- Delete the space.
- Try to log-in again.